

General Conditions

1. A single ticket permits entry for one person.
2. The admission price includes entry to the festival and covers all rides and attractions but excludes extras such as food, beverages, merchandise.
3. You also acknowledge that there may be donation opportunity available at various stalls and enclosures. The decision to donate is entirely up to you without any endorsement from the organisers, nor the organisers are sponsoring such donations and have only permitted these donations for charity purposes only.
4. Any child under the age of 18 needs to be accompanied by an adult. Adults are responsible for minors
5. Guests and Riders must obey all written and verbal instructions and warnings, given by the festival staff including the operators of any ride or device, without objection.
6. Guests and Riders must use, as instructed, all safety equipment provided when participating in any ride or device.
7. Guests and Riders are responsible for their own personal property. In case of a lost property, please contact the festival team immediately and provide all details.
8. All ticket purchases are final and non-refundable. The Pre-Ramadan Festival will proceed as scheduled regardless of weather conditions, including rain. No refunds or exchanges will be provided due to unfavourable weather.
9. Pre Ramadan-Festival accepts no responsibility for any claim, losses or damages in respect of tickets or including where: (1) you have changed your mind; or (2) you are unable to use your tickets for any reason outside of the control of the Festival, including (but not limited to) as a result of Festival closure, weather conditions or any other orders by the authorities, or a cause independent of human control.
10. Some rides operate on a timed session basis; please ask or read any notices or timings put up by the ride operators. The operation of some attractions may be affected by adverse weather conditions, cleaning and maintenance activity.
11. No animals may be brought onto the premises, except for registered service animals.
12. A valid and authentic wristband must be always worn. The festival organisers reserve the right to eject any person not wearing such a wristband.
13. Scooters, skateboards, bicycles, roller blades or other equipment that may interfere with pedestrian traffic are not permitted.
14. The festival organisers reserve the right to refuse entry or remove guests from the park for vandalism, stealing, offensive behaviour to guests or the festival organising team, employees. Queue line jumping without a suitable pass, failure to properly supervise minors under your care, persons suspected of being under the influence of alcohol or drugs, failure to follow safety instructions or failure to comply with these Conditions of Entry.
15. The festival organisers reserve the right to inspect Guest bags.
16. A Guest's image or video may be taken by the festival organisers at any time for security purposes or for use in marketing materials.
17. The Showground capacities have been put in place to ensure the best possible experience. If this capacity is reached, no further admissions may be granted to the park, including Guests with pre-purchased tickets. The festival organisers reserve the right to do so.
18. All patrons may be subject to bag checks and metal detection wand screening upon entry or at any time while on site.
19. In consideration of the cultural nature of the festival, all attendees are requested to dress modestly.

Voluntary participation and recreational nature of activity

1. I acknowledge, agree and understand my activities at the Pre Ramadan festival event, and my use of, the festival rides and entertainment for my own enjoyment and leisure and is entirely recreational.

Risk Warning

You acknowledge, agree and understand that:

- a. I am fully responsible for my well-being and the well-being of all individuals, members of my family, small children, kids under my supervision and everyone accompanying me during the entire time me and they spent at the festival premises.
- b. There are inherent risks in the participation in or activities of a theme park. And by participation, me and my accompanied group accept the inherent risks of which a prudent person is or should be aware.

- c. The risk of personal injury extends to physical or mental injury (including aggravation, acceleration or recurrence of any physical or mental injury) including but not limited to tripping, bumping, falling, friction burns, whiplash, abrasions, bruising, damage to teeth, muscular injury, motion sickness, splinters, loss of consciousness, and broken bones together with soft tissue injuries.
- d. The risk of personal injury that I may suffer may arise from or be connected to:
 - i. Slipping and tripping on floor surfaces and over various objects, stationary or moving.
 - ii. Contact or collision with objects, stationary or moving, the surface of the ride.
 - iii. Contact or collision with another patron.
 - iv. The movement of the ride (sudden or otherwise).
 - v. Weather conditions including rain, wind, lightning, heat and cold.
 - vi. Incorrect use of rides.
 - vii. Failure to follow instructions in relation to participation on a ride; and
 - viii. The unforeseen failure or malfunction of rides.
- 2. I accept and acknowledge all of risks identified above voluntarily and at my own risk.
- 3. I acknowledge that the above risks apply as soon as I/we enter the festival location.
- 4. I acknowledge that I have been warned that I may be at risk of suffering personal injury or causing involuntary injury arising from or in connection with my activities at the premises.

Waiver

General waiver

- a. For breach of T&Cs for the purchase of the festival tickets or
- b. For negligence; arising from, or in connection with, my attendance at and use of the festival rides and entertainment.

Waiver in relation to recreational services to which the Australian Consumer Law applies

- 1. I acknowledge:
 - a. To waive my rights to sue the festival organisers in an event of injury, loss of property, and negligence on my part or any unintentional and unforeseeable incident or an act of Nature.
 - b. The waiver of my rights applies to:
 - i. Any financial claims or reimbursements towards the attendee or the ticket holder and or ticket purchased for others or on behalf of others.
 - ii. Physical or mental injury (including the aggravation, acceleration, or recurrence of such injury) to me.
 - iii. The coming into existence, the aggravation, acceleration or recurrence of any other condition, circumstance, occurrence, activity, form of behaviour, course of conduct or situation:
 - iv. That is or may be harmful or disadvantageous to me; or
 - v. That may result in harm or disadvantage to me.